

DONATED LAPTOPS



- 126 donated laptops distributed to Framework services.
- Some good feedback on the usage of the laptops, with many being used by service users for job searching, UC journals, bidding for properties, health appointments, meaningful social activities. Some services still not seeing any demand for the devices from their service users.
- All the laptops have been provided with a dongle and donated Vodafone SIM meaning there should be no issues with connecting to the Internet.
- One thing to be aware of is that the SIMs are valid for 6 months, so if you have lost access to the Internet then **the SIM card may need replacing.**
- Significant numbers of laptops have been donated by Nottingham Trent University, Kroll Group and Access Foundation. We also have reused some old Framework devices. We have also just received 48 Chromebooks from Staffline and these are being offered to service users for educational or other meaningful activities.
- 3 'kiosk' laptops installed at the WellBeing Hub and Café Sobar to support the Community Rehabilitation Programme. 'Kiosks' are also being rolled out in other Framework services.
- Pool of 4 laptops and Smartphones available for use by housebound Community Rehab clients wanting to access the Community Rehabilitation Programme
- Café Sobar fitted out with 7 laptops and 2 loan Chromebooks to support digital skills training in Skills Plus sessions.
- We are confident that more laptops will continue to be donated. Please let the Digital Inclusion Team know if you want any of these devices to support floating support teams or for allocation to service users. We are keen that devices are allocated to people who will use them productively to make positive changes in their lives.

Vodafone SIMs



- Vodafone have donated a significant number of SIM cards to Framework.
- Many of the SIMs need to be activated by 19 Jan 2024, but don't worry as we have other batches with later dates. Just contact us to get more delivered or pick some up from reception at Val Roberts House.
- The SIMs have unlimited voice and text messages, 40Gb of data per month and are valid for 6 months.
- Help is available to port numbers over.
- Some service users are installing the Vodafone SIM as a second SIM and just using it for data.
- Smaller number of O2 and 3 SIMs available if there is poor Vodafone coverage. An O2 Sim has been used in The Exchange at Newark to provide Internet access in the Digital Skills Drop-Ins

DIGITAL SKILLS DAYS AND DIGITAL SKILLS DROP-INS

- Digital Skills Days or Drop-In sessions are up and running across key Framework sites.
- These are relaxed training sessions for all Framework service users and volunteers regardless of their skill levels.
 - Digital Skills Day at The Training Centre - every Wednesday



- Weekly Drop-In at VRH (supported job search), The Exchange Newark and Well Being Hub
- Monthly in South Lincs sites
- Drop-In session at Mechanics House and London Road currently suspended as the Digital Champion running these has now got a full-time job.
- More sessions to be arranged in 2024 – see www.access4all.uk for the full schedule.
- Volunteer Digital Champions are available to support the learners.
- Framework volunteers who want to improve their skills and be ready for work have also attended.

DIGITAL INCLUSION WEBSITE



- www.access4all.uk launched on schedule at the end of July 2023
- It will be a resource for all things relating to digital inclusion at Framework, including.
 - Access4all Calendar – details on Digital Skills Days – where, when, directions, poster
 - Details on local IT training courses
 - How to use LearnMyWay
 - Useful links
 - Information on social broadband.....

MOBILE PHONES

- We have received over 200 donated phones from mainly from Staffline and Domestic and General insurance.
- Phones that are at the end of their life have been allocated to some of the Street Outreach teams.
- Phones are now available for allocation to service users. We are particularly keen to encourage phones been allocated to someone who hopefully will retain the phone and use it productively to improve their digital skills and make a difference to their lives. Please contact the Digital Inclusion team if you want a mobile allocating.

DIGITAL CHAMPIONS

- We now have 5 Digital Champions, but we do want more particularly in North Notts and Lincolnshire.
- Edward, one of the first Digital Champions is now working full-time for Specsavers. Volunteering as a Digital Champion gave him the confidence to move into his first paid job at the age of 42. Edward made a massive contribution to the Digital Inclusion project and he is greatly missed. You can read his case study and more by clicking here - [Case studies \(access4all.uk\)](http://www.access4all.uk)